

Hurricane Preparation Tips

- Communications and Proper Evaluations are Key.
 - Maintain consistent communication with claimants to avoid delay claims in processing.
 - Create a plan for prioritization of damage claims.
 - Evaluate each loss separately and avoid the trap of snap determinations based upon similar losses.
 - Communicate clearly any coverage positions associated with loss.
 - Thoroughly investigate qualifications of public adjusters in times of disaster.
 - Evaluate coverage positions based upon actual observable data.
- Invest in Technology.
 - Leverage technology in implementing your preparedness plan.
 - Invest in equipment and applications to expedite on-site evaluations.
 - Consider virtual inspections for claims handling.



[Link to FEMA's COVID-19 Pandemic Operational Guidance for the 2020 Hurricane Season - May, 2020](#)

For more information, please contact:

- Doris Bobadilla | dbobadilla@gallowaylawfirm.com | 985-674-6680
- Matt Williams | mwilliams@gallowaylawfirm.com | 228-214-4250