

We're rolling out the Ritz just for you.

Join us for the 8th Annual Galloway Claims & Litigation Conference
at The Ritz-Carlton in New Orleans.

[CLICK HERE TO REGISTER](#)

Thursday, October 23
8:30 AM - 5:00 PM
The Ritz-Carlton

Registration and Breakfast
start at 8:30 AM

Reception is from 4-5 PM

CE/CLE:

6 CE Credits Pending for LA, TX, &
FL Claims Professionals

6 CLE Credits Pending for LA & TX
In-House Counsel



“Absolutely the best conference I have attended in years.”
— 2024 Conference Attendee

Claims & Litigation Conference Agenda **Thursday, October 23, 2025**

Breakfast, lunch, and all sessions will be held on the 2nd Floor in Salon 2-3.
Reception will be held on the 2nd Floor in the Canal Street Foyer.

8:30 am – 9:00 am: Registration and Breakfast

9:00 am – 9:50 am:

Building an Effective Early Resolution Model for Pre-Suit and Litigated Claims

Speakers:

Heni Charry, Claims Director, Crum & Forster
Alex Clay, US Claims Vendor Manager, Hiscox USA
Anne Jarrell, Complex Claims Director and Sr. Counsel, Markel Bermuda & Europe
Deborah Petersen, Manager, Liability Claims, Crum & Forster
Doris Bobadilla, Director, Galloway

10:00 am – 10:50 am:

Lifting the Curtain on Negotiations at Mediations: The Secrets of Superstar Negotiators

Speakers:

Brooke Bermudez, Director, Construction Defect Claims, Crum & Forster
Daniel Cassidy, Mediator and Arbitrator, SSAM adr
Joe Hassinger, Principal and Mediator/Arbitrator, maps–Mediation Arbitration
Tim Hassinger, Director, Galloway

11:00 am – 11:50 am:

More Critical than Ever: Developing Your Theme of the Case from the Initial Claim to Verdict

Speakers:

Jeff Bridger, Director & Coverage Counsel, Crum & Forster
Randi Hoffman, Sr. Environmental Attorney, Global Indemnity
Mike Grimley, Director, Galloway
James Prather, Director, Galloway

11:50 am – 1:00 pm: Lunch

1:00 pm - 1:50 pm:

Spinal Injections and Radiofrequency Ablations

Speakers:

Dr. Everett Robert, Neurosurgeon, Southern Brain & Spine

Dr. Kevin Martinez, Interventional Pain Management, Southern Brain & Spine

Stanley Greenspan, Vice President & Coverage Counsel, Crum & Forster

Jennifer Woulfe, Director, Galloway

2:00 pm - 2:50 pm:

Preparing Your Corporate Representative for Deposition—A Live Demonstration and Case Study

Speakers:

Ross Suter, Senior Vice President, Litigation Solutions, Magna Legal Services

Tyler Gross, Litigation Consultant, Cogent Edge

Peter Dawson, General Counsel, Harper Brothers Construction

Tony Roberts, VP of Operations, Harper Brothers Construction

Tim Hassinger, Director, Galloway

3:00 pm - 3:50 pm:

Traumatic Brain Injury and Cognitive Impairment Claims

Speakers:

Dr. Kevin Bianchini, Neuropsychologist, Jefferson Neurobehavioral Group

Mark DiGiovanni, Vice President, Litigation Management, Global Indemnity

Kirk LaCour, Director of Litigation, Acadian Companies

Mark "Tiger" Pharr, Director, Galloway

4:00 pm - 5:00 pm:

Reception in the Canal Street Foyer (2nd Floor)

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