

We're rolling out the Ritz just for you.

Join us for the 8th Annual Galloway Claims & Litigation Conference
at The Ritz-Carlton in New Orleans.

[**CLICK HERE TO REGISTER**](#)

Thursday, October 23
8:30 AM - 5:00 PM
The Ritz-Carlton

Registration and Breakfast
start at 8:30 AM

Reception is from 4-5 PM

CE/CLE:

6 CE Credits Pending for LA, TX, &
FL Claims Professionals

6 CLE Credits Pending for LA & TX
In-House Counsel



“Absolutely the best conference I have attended in years.”
— 2024 Conference Attendee

Claims & Litigation Conference Agenda **Thursday, October 23, 2025**

Breakfast, lunch, and all sessions will be held on the 2nd Floor in Salon 2-3.
Reception will be held on the 2nd Floor in the Canal Street Foyer.

8:30 am – 9:00 am: Registration and Breakfast

9:00 am – 9:50 am:

Building an Effective Early Resolution Model for Pre-Suit and Litigated Claims

Speakers:

Heni Charry, Claims Director, Crum & Forster
Alex Clay, US Claims Vendor Manager, Hiscox USA
Anne Jarrell, Complex Claims Director and Sr. Counsel, Markel
Deborah Petersen, Manager, Liability Claims, Crum & Forster
Doris Bobadilla, Director, Galloway

10:00 am – 10:50 am:

Lifting the Curtain on Negotiations at Mediations: The Secrets of Superstar Negotiators

Speakers:

Brooke Bermudez, Director, Construction Defect Claims, Crum & Forster
Daniel Cassidy, Mediator and Arbitrator, SSAM adr
Joe Hassinger, Principal and Mediator/Arbitrator, maps–Mediation Arbitration
Tim Hassinger, Director, Galloway

11:00 am – 11:50 am:

More Critical than Ever: Developing Your Theme of the Case from the Initial Claim to Verdict

Speakers:

Jeff Bridger, Director & Coverage Counsel, Crum & Forster
Randi Hoffman, Sr. Environmental Attorney, Global Indemnity
Mike Grimley, Director, Galloway
James Prather, Director, Galloway

11:50 am – 1:00 pm: Lunch

1:00 pm - 1:50 pm:

Spinal Injections and Radiofrequency Ablations

Speakers:

Dr. Everett Robert, Neurosurgeon, Southern Brain & Spine

Dr. Kevin Martinez, Interventional Pain Management, Southern Brain & Spine

Stanley Greenspan, Vice President & Coverage Counsel, Crum & Forster

Jennifer Woulfe, Director, Galloway

2:00 pm - 2:50 pm:

Preparing Your Corporate Representative for Deposition—A Live Demonstration and Case Study

Speakers:

Ross Suter, Senior Vice President, Litigation Solutions, Magna Legal Services

Tyler Gross, Litigation Consultant, Cogent Edge

Peter Dawson, General Counsel, Harper Brothers Construction

Tim Hassinger, Director, Galloway

3:00 pm - 3:50 pm:

Traumatic Brain Injury and Cognitive Impairment Claims

Speakers:

Dr. Kevin Bianchini, Neuropsychologist, Jefferson Neurobehavioral Group

Mark DiGiovanni, Vice President, Litigation Management, Global Indemnity

Kirk LaCour, Director of Litigation, Acadian Companies

Mark "Tiger" Pharr, Director, Galloway

4:00 pm - 5:00 pm:

Reception in the Canal Street Foyer (2nd Floor)

THANK YOU TO OUR SPONSORS

